

The Producer's liability towards the claims of the Distributor/Buyer does not apply to:

1. Defects and damage that made us reduce the original price of the furniture.
2. Defects and damage resulting from failure to comply with the general rules of use and care of furniture (appendix 3)
3. Natural changes resulting from wear and tear of furniture
4. Exposing the furniture to contact with water or other liquids.
5. Discolouration caused by materials with insufficiently stable dyeing, e.g. denim, corduroy.
6. Mechanical defects that were identified as caused by improper use of furniture, its improper transportation and handling.
7. In the case of lack of proper maintenance of the furniture and identification, by Manufacturer's Representative, of improper performance of cleaning treatments for upholstery, that caused the protective surface of the fabric to be damaged.
8. Differences in the degree of hardness and elasticity in individual elements of the upholstery product (seat, backrest, pillow). This effect is caused by design solutions, e.g. the unfolding function or a bedding box, the width and depth of the furniture.
9. Collapsing of cushions with natural filling.
10. Single outgoing feather filling, occurring as a natural consequence of standard use of products with natural filling.
11. Changes in the appearance of the fabric, i.e. pilling, stretching and fading of the fabric occurring in the result of normal wear and tear.
12. Natural noises in mechanisms with a metal structure, resulting from their connections or components.
13. Differences resulting from the natural use of furniture at the exhibition.
14. Differences of "+" or "-" 4% in the actual dimensions of the furniture compared to its catalogue dimensions in upholstered parts of products.
15. Differences in the structure of the wooden elements of the furniture.
16. Cracks in elements made of natural wood (table tops, sofa legs)
17. Natural changes that occur during typical use, such as: wrinkling, stretching, rubbing at the seams and the most heavily used places, moving, tamping, the formation of folds in the case of soft seat cushions, backrests and armrests.
18. Design changes that were introduced - without prior notice - to increase the durability of furniture and customer satisfaction.
19. Damage caused by animals.
20. Additional stitching - the manufacturer reserves the right to make additional stitching on elements with a width in excess of 120 cm. This is due to limitations resulting from the width of fabrics and production technology. The manufacturer reserves the right to add additional stitching in the production of all upholstered leather furniture.